



Re-Opening FAQ

For basic information regarding New Hope's Re-Opening plan for services, ministries and safety guidelines please [click HERE](#).



When will in-person worship services resume?

Sunday, June 21st @ 9:00 and 11:00 am.
(Please note, "virtual-church" will continue to be streamed).



Who should attend NH in-person services?

People who are well (no recent symptoms or contact with infected person). People who feel it is the right time for their family. Several people will refrain from coming right away for various reasons. We encourage everyone to follow their conscience, respect the consciences of others and take responsibility for their health needs. We encourage people not to attend in-person if they are fearful, immune compromised, or have a vulnerable pulmonary system.



Will Kids' Ministry be available? What does "Family Worship" mean?

On-site Children's Ministry will resume at a date yet to be determined. To support families, children will be offered an activity page & coloring page, along with pre-wrapped crayons. Additionally, family tables will be available in the Quad.



Is hand sanitizer available or should I bring my own?

We now have 5 hand sanitizer stations; one by each of our 3 doors and 2 just outside the auditorium.



Will coffee and cookies still be available?

We have discontinued all food and beverages until further notice.



What about Masks?

Please refer to the [State of Michigan FAQ](#) regarding face covering recommendations.

- **Are they required, and if so why?**
Yes, unless you are medically unable. We have utilized the advice of medical professionals, recommendations of governing authorities and above all else, biblical principles for interacting with each other (Romans 12:10, Gal 5:14, John 13:34).
- **Do they have to be worn the entire time I'm in the building?**
Yes, unless there is a medical reason not to. This allows those around you to feel respected/protected/secure/loved.
- **Do my children have to wear masks?**
We encourage parents to make their best effort to have children, over the age of 2, wear masks. We understand their compliance may be inconsistent.
- **Is a specific type of mask needed?**
No, any cloth face covering that is well-secured (like a bandana or scarf) that covers your mouth and nose.
- **What if I forget to bring my own?**
No problem! We have disposable masks on hand for anyone who does not have one.



What about the reservation system?

- **Why is it necessary to sign-up to attend service?**
For health and safety reasons our attendance is limited to 25% capacity for each service. As government guidelines change we will update our limit.
- **What reservation system will the church use?**
We will be using a free website called [Sign Up Genius](#). (Be aware there may be pop-up advertisements the church is unaware of and unable to change.) A User Guide was created to assist you with this process.
- **What if a visitor arrives or if I forget to sign-up/register?**
Visitors are always welcome. If you've forgotten and are still at home, we recommend you verify space is still available prior to leaving. However, if you've already left home, you're welcome to attend if we have not reached capacity.
- **What if I registered, but need to edit or delete it?**
Creating a free account with Sign Up Genius allows you to update your reservation. If you decide not to create an account, you can either send a message through Sign Up Genius or contact the church office at 517.339.9000 or office@nhchurch.com



Is there a way I can help with New Hope's Re-Opening?

Yes! Thank you! Please refer to the [Re-Opening Volunteers](#) link to sign up through CCB.



What should I do if I am diagnosed with COVID-19 after attending a NH service?

Please email office@nhchurch.com so the church can notify everyone who was involved with that service that they may have been exposed.